| Agenda | Item | 5 |
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| Agenda | ICCIII | |

COMMISSION DIRECTIVE

| ADMINISTRATIVE MATTERS | | DATE | November 28, 2007 |
|------------------------|-------------|------------|-------------------|
| MOTOR CARRIER MATTERS | | DOCKET NO. | 2007-274-C |
| UTILITIES MATTERS | \boxtimes | - | |

SUBJECT:

DOCKET NO. 2007-274-C - Complaint of Richard Ware Regarding Toll Charges Incurred When Dialing a Prefix from 272 to 390 - Discuss with the Commission a Motion to Deny Verizon's Motion to Dismiss and a Rebuttal Letter Filed by Richard Ware. Discuss with the Commission Verizon South, Incorporated's Motion to Dismiss Filed by Steve W. Hamm, Esquire.

COMMISSION ACTION:

The Commission has reviewed the filings of Mr. Ware, as well as the responses from the other parties in the docket and Verizon South's motion to dismiss. As reported by the Office of Regulatory Staff, it has not received any other inquiries or complaints for the service requested by Mr. Ware, and I note that there have been no interveners in the docket expressing an interest similar to Mr. Ware's. Given that other customers could be financially impacted if the requested service is implemented, ORS recommends the Commission carefully balance the desires of Mr. Ware and the impact his request would have on other customers and the companies in the area. Horry Telephone Cooperative and HTC Communications have reported that there are a variety of calling options available to customers in the area that can be tailored to individual calling needs. Both of those companies and the ORS report that they are aware of no evidence of a widespread desire for expanded calling in the area. Subsequent to the filings of the other parties in the docket, Mr. Ware filed a letter on October 29 that raised specific issues that have not yet been addressed by the other parties. Specifically, he states that there is a general expectation that one would not have to incur toll charges to place calls within city limits, in this case, the city of North Myrtle Beach. He also proposes the possible alternative of taking this section of North Myrtle Beach out of the Wampee exchange and placing it in the North Myrtle Beach exchange. I believe it would be helpful to the Commission for the other parties in the docket to address these specific issues raised by Mr. Ware. Therefore, I move that we request the parties to address Mr. Ware's most recent correspondence in writing no later than Thursday, December 20, 2007, and that we hold Verizon South's motion to dismiss in abeyance.

| PRESIDING <u>Hamilton</u> | | | | Session: Regular | | |
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| | MOTION | YES | NO | OTHER | Time of Session 2:30 PM | |
| CLYBURN FLEMING HAMILTON HOWARD MITCHELL MOSELEY WRIGHT | | | | Absent | APPROVED | |